

# WYNN'S PLUS SAN' USED VEHICLE SERVICE CONTRACT/APPLICATION



WYNN'S EXTENDED CARE, INC.* 6303 Blue Lagoon Dr., Suite 225 Misril, FL 33126	This document is an An	milestian for a Vahinin Sanjer				
This document is an Application for a Vehicle Service Contract. If this Application is accepte than it will become Your Contract (THS STATEMENT IS NOT APPLICABLE IN ARIZONA). To boliface type (other than the headings in this Contract) are defined in the "Definitions" section.						
CUSTOMER INFORMATION		SELLING DEALER	SELLING DEALER			
Address Address		ADMCTRONG S	AUTO SALME THE			
City 165 Chapel Rd. 418 Slate	Zio	CH 1370 N HAIN	87			
TANLEY V	A 22851	HARRISONBURG	State Zip			
540-244-8035			Account No.			
VEHICLE INFORMATION		010 101-2311				
Vehicle Identification Number (VIN)		Current Odomater Reading				
Year Make Model	Class	113,040 MRes 0	Not to exceed 175,000 miles)			
12007 THINKS THE LITTER WHITE	3,754.6	Contract Price \$				
Lianholder - Credit Acceptance	ass I I	Vehicle Purchase Price \$	80.00			
CONTRACT INFORMATION	•	I	11,750.00			
Standard Deductible: \$100		GA Approval #:				
		ON POPULATION IN	48860171			
C	OVERAGE TERM (Pleas	e check ons box)				
Coverage Type: Wynn's Plus Deluxe Coverage						
	Coverage begins on the date that the Contract was purchased and excises					
Coverage begins on the date that the Contrac	ct was purchased and e	opires =				
Coverage begins on the date that the Contraction upon the passing of the number of months or mit occurs first. This Contract must be purchased	iles specified above, which on date of Vehicle sale.	thever LK.	Months/Miles			
Coverage begins on the date that the Contraction upon the passing of the number of months or mi occurs first. This Contract must be purchased	iles specified above, which on date of Vehicle sale.	thever LK.	Months/Miles			
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Coverage begins on the date that the Contract upon the passing of the number of months or mi occurs first. This Contract must be purchased ADDITIONAL COVERAGES (Must be purchased Upon the purchased Discoverage with 100,001-125,000 Miles Vehicles with 125,001-150,000 Miles Discoverage with 150,001-175,000 Miles Discoverage with 150,000 Miles Discoverage with 15	iles spécified above, whice on date of Vehicle sale.  ad if Vehicle is equipped  Exotic Vehicle  Four Wheel St.  One Ton  One Ton/4x4// ge is included as part of ase.  Internance schedule, a destron provisions of this bood said provisions. It is festand that the above his bove Vehicle is not digible in the digible.	with the following — check to the seeing/Four Wheel Drive Diesel/Turbo Combined the Wynn's Plus Deluxe Covered the Gallim process, the concordant including the "Qubin understood that the purchamation may be subject to write sement shell be effective that she code rule number R20-6	Months/ Miles    Turbo/Supercharger     Current + 11 Model Years     Current + 12 Model Years     Current + 13 Model Years     Current + 13 Model Years     Current + 13 Model Years     Provision of the time and mileage of the Vehicle Service Contract is NOT e feature and that this Application may be rejected in as determined by the Administrator in its sole in the date of Sale of the Spreament and the Administrator in its sole in the date of Sale of the Spreament and the Administrator in the Sale of Sale of Sale of the Spreament and the Administrator in the Sale of Sale of Sale of the Spreament and the Administrator in the Sale of Sale of the Spreament and the Administrator in the Sale of Sale of the Spreament and the Administrator in the Sale of Sale of the Spreament and the Administrator in the Sale of Sale of the Spreament and the Sale of Sale of the Spreament and the Sale of Sale of the Spreament and Sale of Sale of the Spreament and Sale of Sale of the Spreament and Sale of the Spreamen			
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Coverage begins on the date that the Contract upon the passing of the number of months or mi occurs first. This Contract must be purchased ADDITIONAL COVERAGES (Must be purchased ADDITIONAL COVERAGES (Must be purchased Discholars with 100,001-125,000 Miles Vehicles with 125,001-150,000 Miles Vehicles with 150,001-175,000 Miles Discolars with 150,001-175,000 Miles Obeside with 150,000 Miles Obeside	iles spécified above, whice on date of Vehicle sale.  In the transport of tran	with the following — check to the search of	Months/ Miles    Months/ Miles   Months/ Miles   Turbo/Supercharger			

**EXHIBIT** 

## WYNN'S PLUS M USED VEHICLE SERVICE CONTRACT/APPLICATION



WYNN'S EXTENDED CARE, INC. P.O. Box 2470, Bres, CA 92822 1-800-901-8182



This document is an Application for a Vehicle Service Contract. If this Application is accepted to then it will become Your Contract (THIS STATEMENT IS NOT APPLICABLE IN ARIZONA). The in holdings from further than the benefits in the Contract Con

CUSTOME	R INFORMATION		7,5-1,	SELLING DEALER			
Ivanie				Name			
Address				Address []			
City		State	- TO []	State Zio			
Telephone		- (	9 W W	Color Delier			
VEHICLE I	NFORMATION		210111	Aedount No.			
Vahicle identification blook 5 000			10) [Cd	Guffent Odorneter Reading			
Year	Make	Model	Class	Miles (Not to exceed 175,000 miles) Contract Price \$			
Lienholder	- Credit Accepts	ince		Vehicle Purchase Price \$			
CONTRAC	T INFORMATION		5451/1155				
Standard D	eductible: \$100			CA Approval #:			
		COV	ERAGE TERM (Pleas	se check one houl			
Coverage T	ype: Wynn's Plus	Deluxe Coverage					
Coverage b	ecins on the date	that the Contract .		L.J. 24 Months/ 24,000 Miles			
Coverage begins on the date that the Contract was purchased and expires upon the passing of the number of months or miles specified above, whichever occurs first. This Contract must be purchased on date of Vehicle sale.							
ADDITIONAL COVERAGES (Must be purchased if Vehicle is equipped with the following — check those that apply):							
□ Vehicles	with 100,001-125.i	DOO Miles	☐ Exotic Vehicle				
U Vehicles	with 125,001-150,	DOO Miles		LI Urbo/Supercharper			
☐ Diesel	with 150,001-175,0	000 Miles	U One Ton	To an			
			☐ One Ton/4x4/	/Viese/Turbo Combined			
Note: Seals and Gaskets and High-Tech coverage is included as part of the Wynn's Plus Deluxe Coverage if the Vehicle has 100,000 miles or less on the odometer at the date of Contract purchase.							
CONTRACT OBLIGOR (We, Us or Our): Administrator							
I have agreed to and acknowledge the maintenance schedule, the claim process, the coverage provided, the time and mileage imitations, the exclusions of coverage, the cancellation provisions of the Contract including the "Diter important Contract Provisions/Amitations" exceptions section, and have read and understood said provisions. It is understood that the purchase of this Vehicle Service Contract is NOT a requirement to purchase or obtain financing. I understand that the above information may be injured to the subject to verification and that this Application may be rejected discretion. For residents of the State of Articals that it is sole agreement shall be effective from the date of Sele of the agreement and the agreement is additionally subject to all the provisions of Articals Administrative Code rule number R20-8-407(E)(4).							
	SIGNATURE	2		AUTHORIZED REPRESENTATIVE OF SELLING DEALER			
Purchase Dat	te:	<u>. (9)</u>		Date:			

THIS SERVICE CONTRACT IS INSURED FOR ITS LIABILITY UNDER A SERVICE CONTRACT REIMBURSEMENT INSURANCE POLICY ISSUED BY NATIONAL CASUALTY COMPANY, A MEMBER COMPANY OF THE Nationwide Insurance group. If WE DO NOT SETTLE YOUR CLAIMS), AS ADMINISTRATOR WITHIN SIXTY (60) DAYS (THIRTY (30) DAYS IN ARIZONA) OF OUR RECEIPT OF YOUR PROOF OF LOSS, YOU MAY MAKE A CLAIM DIRECTLY AGAINST: NATIONAL CASUALTY COMPANY, P.O. BOX 4110, SCOTTSDALE, AZ 85281-4110 (800) 423-7675.

IMPORTANT: Before beginning any repair work on Your Vehicle, call Wynn's Extended Care at 1-800-901-6182

NATL ACCT 276 (Rev. 08/07)

The Selling Dealer agrees that all sums paid by You under the terms of this Costract, excluding a commission earned by the Selling Dealer and an administrative fee earned by the shall be submitted on You'r behalf to NATIONAL CASUALTY COSTRATY for the purpose of Insuring the payment of Your claims under this Contract, Protection under this Costract is the primary responsibility of NATIONAL CASUALTY COSTRAIN. The Selling Dealer agrees that it has no authority to control the use of or withdraw such sums, or any portion thereof.

We agree that in return for an administrative fee paid by You, this Contract will be adminis Your behalf. Please refer to the "Your Obligations" section of this Contract.

## DEFINITIONS

- "Administrator" means When's Extended Care, Inc.
  "Application" means this Application for a Contract.
  "Bruskdown" means the local failure of any Covered Part to perform its function due solely to defect in workmartshy or motiental.
  "Contract" means this Application once it is accepted by Administrator of at all, "Contract" means this Application once it is accepted by Administrator of at all, "Contract" means the affect of the Endowment or manifest on the first open of the
- materially or material, is this Application once it is accepted by Administrator (if at eit). " means the price of this Contract as specified on the first page of this
- stract Ohitgor" means the Administrator.

- "Covered Birestotown" means a Breakdown that is covered by this Contract, as specified in the "Our Obligations" section below.
  "Covered Part" means an item listed as a Covered Part in the "Covered Parts" section

- below.

  Covered Repair\* means a repair to a Covered Part approved by the Administrator.

  Townselfibe\* means the Deductible, if any, shown on the first page of this Contract.

  Testallinent Coutract\* means the agreement You sign with the Selling Desire whereby
  You agree to buy the Vehicle on credit.

  "Licentedate" means the entity to whom the Selling Ossier assigns an instatiment Contract
  as identified on the first page of this Contract.

  "Limits of Liability" has the meaning given to such term in the "Other important Contract

  "Limits of Liability" has the meaning given to such term in the "Other important Contract

  "Liability" and the meaning given to such term in the "Other important Contract

  "Liability "rear and the meaning given to such term in the "Other important Contract

  "Liability" means the automobile desire identified on the first page of this Contract.

  "Selling Desire" means the submobile desire identified on the first page of this Contract.

- e Manufacturer" means the menufacturer of the Ve 'Un" and "Our" refers to Wynn's Extended Care, inc. "Your," "Yours" and "!" refer to the customer ide

NATL ACCT 276 (Rev. 08/07)

CUSTOMER COPY

Item No. 9M4224

## YOUR OBLIGATIONS

- order for this Contract to remain in force, You must: Change the oil and oil litter in the Yehicle at least every air (6) months or 5,000 miles, whichever comes first, or at the intervals specified by the Yehicle
- Replace the timing belt in the Vehicle at the Intervats specified by the Vehicle
- Manufacturer; Performs all other maintenance and servicing of the Vehicle as recommended by the Vehicle Manufacturer; and Neep and make evallable to the Administrator upon request verifiable signed receipts that show that the above required maintanance and servicing were timely performed.

- 2. In order for a claim payment to be made under this Contract:

  You must have Your repair facility obtain an authorization number from the Administrator prior to beginning any repair to a Covered Part;
  You must pay the Beductible (if any) for all Covered Repairs performed in a single visit to a repair facility; and
  You are responsible for authorizing and paying for any transform or diagnostic time medical to determine it Your Vehicle has a Covered Breakdown, if the Administrator determines that there is a Covered Breakdown, then the will pay for the reasonable cost of the teardown and diagnostic time as part of the Covered Repair.
  - itepear.

    You must send all repair documentation requested by the Administrator to the

## WYNN'S EXTENDED CARE, INC. - P.O. Box 2470, Bres., CA 92822

To make a claim, call the Administrator toff-free at (800) 901-6182, From Haward, call (714) 988-1900. Claims Department hours are Monday through Friday, 5 a.m. to 4 p.m., Facilic Time. CLAMS MUST BE SUBMITTED WITHIN 180 DAYS FROM AUTHORIZATION TO QUALIFY FOR REMISURSEMENT.

- Convered Breakdowns (Deductible Angles). If a Covered Part has a Breakdown during the term of this Contract. We will pay You of the repair facility, less the Deductible (If any), up to if the Covered Part(a) that caused the Breakdown, but only it.
   You have med Your obtigations as described in this Contract; and
   The Breakdown is not one of the excluded Breakdowns is and under the heading "Exclusions—What This Contract Ocea Not Covier" below.

## This Contract refers to a Britishdown that is covered as a Covered Break

Replacement parts can be of like kind and quality. They may include new, remanufactured or used parts as determined by the Administrator. The use of non-original manufactures a parts is permitted.

Administrator reserves the right to inspect any Vehicle prior to authorization of a claim.

- 2. Solditional Benefits (No Deductible)

  Benefit Car. We will reimburse You for a rental car at a rate of up to \$10.00 for every eight (8) hours of labor time required to complete a Coversal Repair, up to a maximum of \$150.00 per Coversal Benefit (10) for the required to complete a Coversal Repair (10) for individual you no obstaining a part needed to complete a Coversal Repair (10) will reimburse You for a nested car for up to an additional two (2) days. Labor time required is determined from the national repair means in use by the repair facility. Your must provide the Administrator with a valid receipt from a licensed rental agency to obtain reimbursement for a rental car.

  Ioszins. We will reimburse You for towing if the Vehicle is deabled due to a Coversal Brestdown, up to a maximum of \$50 per occurrence. You must provide the Administrator with a valid receipt to obtain reimbursement for lowing.

Subject to the terms and conditions of this Contract, We will pay or reinhouse You for the reasonable costs to repair or replace any or all of the following listed Covered Parts (for the subject to the below that You have purchased) that fell as the result of a Covered Parts (for the subject to the exclusions isseld in the "Exclusions—What This Contract Does Not Cover' syclian below. For convenience, the Covered Parts are listed next to the vehicle systems its with they reinte. The Vehicle systems listed are not Covered Parts

## Mynn's Plus Deluxe Coverage

Sopine – All Internal Lubricated Parks, cylinder block, cylinder headte), harmonic hateness, supercharger, limling gear, chain and both, (desei injectors and injection pump are covered it selected on first page of Contract and surcharge is paid of the time of said.
 Transmission – Transmission case and all Internal Lubricated Parks, forque converter and

- Transmission Transmission case and as unernos was received to the shafe, universal vacuum modulator.

  Orive Antie(s) Drive axie housing and all internal Lutericated Parts, drive shafe, universal joints, and constant velocity joint bood.

  Transfer Gase Transfer case and all internal Lutericated Parts.

  Steering Steering gear box or rack and all internal Lutericated Parts, power steering pump. Steering column shaft, steering column shaft, couplings, tie rod ends, draglink, pitman arm and ider and Allemator, voltage regulator, starter motor and starter solenold.

  Electrical Alternator, voltage regulator, starter motor and starter solenold.

  Engine Head gasket, timing cover, timing beit, intake and exhaust manifolds, valve covers, oil pan and engine mounts.

  Transmission Fex plate and transmission mounts.

- oil part and engine mounts.

  1. Transmission First plate and transmission mounts.

  2. Transmission First plate and transmission mounts.

  3. Air Conditioner Conditioner is lactory or dealer installed equipment.

  10. Electrical Ignition module, (pinition coil, pole pieces and windshied wiper motors.

  11. Suspensione Control arms, control arm straits, bearings and bushings, radius arm, radius arm bushing, stabilizer bar, stabilizer link, stabilizer bushing, spindle, wheel bearings, and

- errit prospany, subspected but, attainment and, accounted outsiming, spension, whose beginning, and briston bars.

  12. Cooling Water pump, engine cooling fan motor, radiator, radiator fan and fan clutch.

  13. Finel Fuel delivery pump, tred injectors and fuel tank.

  14. Brake Standard and ASS brakes system master cylander, ASS accumulator, ASS control module, ASS pump, ASS motor, ASS reservoir and ASS wheel speed sensors, power brake cylinder, vacuum sarate booster pump, compensating varve, disc crake calipers, wheel cylinders, involutable lines and hydratialic lines that stiffings.

  15. Seals and Gestarts Leaking Seals and Gasterts on any Covered Part listed above, provided that the Used Vehicle has 100,000 downester miles or the date of Covered Purchase. Align-Tech (Coverage is included on Vehicles with 100,000 odomester miles or less on the date of Covered Parthese.) Power seat motor, power enterma motor, power window motors, power or enterma motor, power window motors, or the date of control could be proved for the vehicle (barried out Bights/famps are not covered), control dash power supply, and cross control module and servo/transducer,

fuel sending unit, fuel gauge, metal fuel delivery lines, idle speed motor, manifold pressure, manifold temperature, throttle position mass air flow, coygen, coolant temperature, vehicle speed, camstaft, and cranishaft angle sensors, BCM, E.C.M., primary fuel injection computer, and temperature control programmer.

overed Parts include fluids when required as part of the repair or replacement of another overed Part

## EXCLUSIONS — WHAT THIS CONTRACT DOES NOT COVER

- This Contract provides no benefits or coverage and We have no obligation under this
  - tention re;

    1. A Breakdown caused by tack of customery, proper or Vehicle Manufact specified maintenance.
  - stated manufactures. Sakdowe caused by contamination of or lack of proper fuels, fixids, coolants dricants, including a Breakdown caused by a failure to replace seats or goskets
- or lobricants, including a Breakdown caused by a failure to replace scale or gaskets in a timely manner.

  A Breakdown caused by towing a traiter, another verticle or any other object unless.

  A Breakdown caused by towing a traiter, another verticle or any other object unless. A Breakdown parts in connection with a Covered Repair of any parts in connection with a Covered Repair of any parts in connection with a Covered Repair or vere not damaged by the faiture of a Covered Part. Such repair or replacement is an improvement to Your Victoria and a son of covered by this Contract of the Covered Repair or vere not damaged by the Victoria and is not covered by this Contract. When the parts of the Covered Repair or vere not damaged by the Victoria and a improvement to Your Victoria and a son of Covered Parts. The Contract, cities of which would have been obvious and apparent if linat component was inspected at time of purchase.

  A Breakdown caused by or involving modifications or additions to Your Vehicle unless those involitions or additions were purformed or recommended by the Vehicle Metallown caused by a fire contract.

- A Breakdown caused by off-roading, misuse, abuse, racing or any form of
- compension.

  Any cost covered by a repair incility's or part supplier's guarantee, or any cost which would normally be covered by a Vehicle Manufacturer's warranty or a dealer warranty required under state law, whether or not such warranty is in force respecting Your Vehicle.

  Costs or other damages caused by the failure of a part listed in this Contract as an architecture.

- 2. Costs or other demages caused by centinued Vehicle operation after the Breakdown and caused part.

  10. Damage to the Vehicle caused by continued Vehicle operation after the Breakdown of a Coverad Part.

  11. Any liability, cost or demages You incur or enzy incur to any third porties, other than for Coverad Parts.

  12. A Breakdown caused by overheating, not or corresion.

  13. A Breakdown caused by collision, fire, electrical fire or anothlown, theft, freezing, vandatism, riot, explosion, lightness, earthquake, whotstern, halt, water, flood, acts of public entering or any poverment authority, or for any hazard insurable under standard physical damage insurance policies whether or not such insurance is in force respecting your vehicle.

  14. A Breakdown and occurring in the United States or Canada.

  15. Loss of use, loss of time, lost profits or savings, inconvenience, commercial loss, or other incidental or carring the first plant or developed any person erising out of the operation, resistencemes or use of Your Vehicle whether or not resided to a Breakdown.

- Breakdows.

  17. Any cost or other benefit for which the Vehicle Manufacturer has announced its responsibility through any means including public receils or factory service butletine.

  18. Any part not covered or exchaled by the original Vehicle Manufacturer's warranty.

  19. Loss of compression through gradual failure of rings and valves.

  20. A gradual reduction to performance capability due to day-to-day routine operation.

  21. The maintenance services and parts described in paragraph 1 under "Your Obligations" or in the Vehicle Manufacturer's maintenance schedule for Your Valueia.
- Other normal maintenance services and parts, including, without firstitution, engine time-up, sparit plags, ignition wires, distributor cap and rotor, carbureter, ECR varive, butterates, filters, butricants or fletds, air conditioning refrigaremt or engine content (except when such butricants, thicks, refrigaremt or conditioning refrigaremt or engine as part of the repair or replacement of a Covered Parts, et il hoses and belts that are not specifically listed under "Covered Parts," whee blades, brake pads and shoes, absorbers, exhaust systems, triction clutch dise and pressure plate, and clutch throw out bearing.
- absorbers, emeant system, viction cused date and pressure plate, and citric litrow out bearing.

  23. Glass, glass framework and fastening adhesives, sealed beam headlamps, light boils, tenses, trim, moldings, bright metal, upholstery and carpeting, paint, sheet boils, tenses, trim, moldings, bright metal, upholstery and carpeting, paint, sheet metal, body penets, structural vesion.

  24. Aftermarket accessories or non-original equipment, components and systems not installed by the Vehicle Meantacturer, including, without institution, and thefit oystems, radia/speaker equipment, slephones, critise control and suaroof.

  25. GP3 novigation systems and TV/Vedoo\*Critertainment Systems.

  26. Damage to a Covered Part caused by a part that is not a Covered Part.

  27. Repairs performed without Our prior authorization.

- In addition, this Contract provides no benefits or coverage and We have no obligation under this Contract provides no benefits or coverage and We have no obligation under this Contract it.

  1. The Vahidas odemeter tails, or for any reason does not record the actual mileage of Your Vehida siter purchase date, and You do not have it repaired and the mileage carrifed within thirty (30) days of faiture data.

  2. Your Vehicle is used for business, deliveries, construction or commercial hauting, or as a postal vehicle, tand, police car or other emergency vehicle.

  3. Your vehicle to someone else.

  4. Your Vehicle is equipped with a snowplow or used to plow snow.

  5. You are easing or have used Your Vehicle in a manner that is not recommended by the Vehicle Manufacturer is original specifical items.

  7. Your Vehicle is equipped to use fuel other than gusotine or diesel.

## HOW COVERAGE MAY BE TRANSFERRED

- If You self Your Vehicle You may bransfer this Contract to the new owner, but only if:

  You are the first heider of this Contract;

  Your Vehicle is sold to a private party;

  The Administrator receives from You the completed Transfer Request Form (see below) within thirty (30) days after the date You seel Your Vehicle in Administrator a \$50.00 transfer fee, and

  You provide the Administrator with copies of all Vehicle maintenance and service receipts required by this Contract (see "Your Obligations" section above).

The transfer will be effective when You receive a transfer confirmation letter from the Administrator. If the purchase of Your Vehicle was tinanced and Your Vehicle is a total loss or to repossessed, Your rights and obligations under this Contract immediately and automatically transfer to the Lienholder

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	Administrator: TRANSFER REQUEST FORM
	I am transferring this Contract in accordance with the provisions stated in this Contract. I am enclosing a \$50,00 check or miney order payable to Wynn's Extended Care, Inc. I have provided by this Contract.  Manne of New York Contract.
	Name of New Owner
١	Address
I	Oate of Transfer State Zip
l	Signature of New Overler
L	Signature of Vahicle Seller
1	RANSFER APPLICATION

To transfer this Contract, complete the Transfer Request Form and mail it with a photocopy of the front of this Contract to the Adestalstrator at the following address:

WYNN'S EXTENDED CARE, INC. - P.O. Box 2470, Brea, CA 92822

## CANCELLATION OF THIS CONTRACT

You may cancel this Contract by contacting the Administrator or Lienholder.

### By Uz

e reserve the right to cancel this Contract and will not pay for a Covered Breakdown it.

The Vehicle ofteneter falls, or for any reason does not record the actual mileage of Your Vehicle ofter purchase date, and You do not have it repaired and the mileage certified within Your Vehicle is used for histogram.

thirty (3.0 days of leature date.

Your Vehicle is used for business, deliveries, construction or commercial hauting, or as a
postal vehicle, bod, police car or other emergency vehicle.

Your prehicle is acquipped with a snowplow or used to plow snow.

You are using or have used Your Vehicle in a manner that is not recommended by the

Methicle Manufacturer.

- Your Vehicle is modified from the Vehicle Manufacturer's original specifications.

### By the Lienholder

You understand and acknowledge that the Liembolder (if any) has the right to cancel this Contract if the Vehicle is repossessed or destroyed or You are otherwise in default of Your obligations to repay the amount financed by the Liembolder.

Behinds and Cheroes

You will be entitled to a full refund of the Contract Price II You provide a written notice of cancellation to the Administrator or Lienhelder within the first thirty (30) days after the Contract pruchase date, and if You have not filled a claim under this Contract. If You provide a written notice of cancellation to the Administrator or Lienhelder after the first thirty (30) days after the Contract pruchase date, or if We or the Lienhelder cancels this Contract art filled, You will be entitled to a promised refund of the Contract Price fless a \$50.00 cancellation feel based on the greater of the turber of days the Contract was in force or the naftes driven compared to the total time or Vehicle missage specified on the first page of this Contract time Trowning Terms. Your cancellation notice must be accompanied by a copy of an odometer disclosure statement or equivalent document verifying the current missage of the Vehicle. The term of this Contract or cancellation purposes will be based on the date You purchased Your Contract and the Vehicle missage on the date provides and it is contracted. The Contract Price was financed, any and all refunds will be paid to by the Administrator or Lienholder.

## OTHER IMPORTANT CONTRACT PROVISIONS/LIMITATIONS

Lemma 11.50s seminars

The Limit of Our Liability for any Govered Breakdown or series of Covered Breakdowns related in time or cause shall not exceed the actual cash value of Your Vehicles at the time of Covered Breakdown as determined by the Administrator in its sole discretion in accordance with the then current National Auto Deaters Association Appraisal Guide Trade-in Price. The Limit of Our Liability for all Covered Breakdowns occurring during the term of this Contract is the amount of the Vehicle purchase price. These limits are referred to in this Contract as "Limits of Liability."

## Que Rights Against Others

If You receive any benefits under this Contract, the well be entitled to all Your rights of recovery against any manufacturer, repairer or other party who may be responsible to You for the casts covered by this Contract or for any other payment made by the if the sat, You agree to help the enforce these rights. You also agree to cooperate and help its in any other matter concerning

This Contract contains the entire agreement between You and its and supersedes any and all prior and contamporaneous agreements froth written and verbal) between You and its concerning the subject matter of this Contract. This Contract is not valid unless signed by both You and an authorized representative of the Setting Dealer.

## When this Contract will End

- This Contract will terminate when:

  Your Vehicle reaches the time or miseage limitation specified on the first page of this Contract;
  You sell Year Vehicle unless this Contract is properly transferred as provided in the section of this Contract entitled "How Coverage May Be Transferred," or

  This Contract is concelled as outlined in the "Cancellation of This Contract" section above.

Any dispute arising out of or relating to this Contract shall be settled by final and binding arbitration.

- Screening Law and Venue. The arbitration stati be conducted before a panel of three arbitrators. Any judgment and/or award that the arbitrations render may be exterted and endored by any court of competent jurisdiction. The arbitration shall take place in Grange County, California, unless the parties agree otherwise. The parties consent to personal jurisdiction before any court located in the state in which the arbitration is held.
- Costs. Each party shall pay the fees of its own atturneys, the expenses of its witnesses, and all other expenses connected with the presentation of its case. The parties shall share equally the cost of arbitration and the fees charged by the arbitrators.

- Obscovery. Each party shall be limited to the indiowing pre-arbitration discovery; two (2) depositions; thirty (30) interrogatories, each consisting of no more than three parts; twenty (20) requests for production of documents, each consisting of no more than three parts; and twenty (20) requests for adjulation. Additional discovery shall be permitted at the discretion of the arbitrators.
- No. Punitive <u>Departure</u>. The arbitrators shall not have authority to award punitive damages or interest, including pre-swell interest, in any arbitration proceedings hereunder.
- In the event a dispute is brought between the Lienholder and the Vehicle owner, and the Administrator is made a party to that arbitration, then in that event the arbitration provision contained in the Sales Finance Agreement shall govern.

## State Law Disclosures

Some of the states in which We are selling Vehicle Service Contracts require that We make cartain additional disclosures to You or require that some of the terms and conditions of this Contract be different from the standard lerms and conditions specified above. These additional disclosures and different terms and conditions are set forth below. They apply to You if You proclassed this Contract in one of the states specified below:

iph under "Cancellation Of This Contract—Refunds And Charges" is replaced in its

Seasons
The priagraph under "Cancellation of This Contract—Retunds And Charges" is replaced in its entirely with the following:
"You will be entitled to a full retund of the Contract Price if You provide a written notice of cancellation to the Administrator or Lieutholder within the first thirty (30) days after the Contract purchase date, and if You have not their a claim under this Contract. If You provide a written notice of cancellation to the Administrator or Lieutholder either the first thirty (30) days after the Contract purchase date, or if the or the Lieutholder cancels this Contract at any time, You will be entitled to a promised retained the Contract Price pleas a 255.00 cancellation ten) beard on the greater of the number of days the Contract Price pleas a 255.00 cancellation ten) beard on the greater of the number of days the Contract Price pleas a 255.00 cancellation retains the total time or whicher mileson specified on the first page of the Contract of the Cont

DOOS

Under the section entitled "Definitions", "Contract" is ammended to include: This Vehicle Service
Contract agreement is effective on the date of sale by the Setting Osaler and any cancellation of
the Contract or the Contract's coveragets are audject to gill the provisions stated by the Antonia
Administration Code ("A.A.C.") rule number R2G-4-407(EV).
In the "Antitration" section under "Other Important Contract Provisions/Limitations" the second
sentence under the first builds point « Governing Lave and Venue" is amended to read: "The arbitration
shall take place in Arizona."

- In the "Antitration" section under "unter supersum commerce provisionary land with the back to detect of department Law and Venus is amended to read: "The arbitration shall take place in Actors."

  The including is added to the "Arbitration" section under "Other important Contract Provisionary Limitations." Arbitration does not prevent too from Year labors offe a complaint with the Arbona Department of issuances (A.D.O.I.) for any remedy, including those subject to the provisionary shall be a formation of issuances (A.D.O.I.) and (2.0.195.09. You may contact the A.D.O.I. at 1-900-325-2548. The A.D.O.I. address is 2910 N. 440 St. 566 210, Pricerba, AZ 85018-7256 Alberton: Consumer Arbitra Division."

  Jean A.2 under "Exclusioner— What This Construct Does Not Cover" is ammended to rend: A.Z. A Breakdover caused by your faints to replace seeks or gashels in a limitely moment after You purchased the Vehicle from the Salling Dealer.

  Jean A.S. under "Exclusioner— What This Construct Does Not Cover" is desired in its entirely. Item A.S. under "Exclusioner— What This Construct Does Not Cover" is desired in its entirely. Item A.S. under "Exclusiones— What This Construct Does Not Cover" is desired in its entirely. Item A.S. under "Exclusiones— What This Construct Those Not Cover" is ammended to reach.

  A.S. A Breakdover caused by or involving modification or additions to Year Vehicle by You or with Your Vehicle Manafacturier.

  Hear A.J. under "Exclusiones— What This Construct Does Not Cover" is ammended to reach. The Vehicle Manafacturier.

  Hear A.J. under "Exclusiones— What This Construct Does Not Cover" is ammended to reach.

- the Vehicle Manufacturer.

  Han A.7 under "Exclusions What This Contract Does Not Cover" is ammended to read:

  A.7 A Breakdows caused by off-roading, misuse, plause, racing or any form of competition after

  the purchased the Vehicle from the Selling Dealer.

  the E.5 under "Exclusions What This Contract Does Not Cover" is ammended to read:

  2.6 Your Vehicle is modified from the Vehicle Manufacturer's original specifications by Your or 7. Item A.7 under "Exchasion A.7 A Breakdown cause:
- with Your knowledge.
  The section entitled "Cannelfation Of This Contract By Us", the last builet is aronneded to read-Your Vehicle is modified by You or with Your knowledge from the Vehicle Manufacturer's original
- Name Versions in American by the state of Tries Contract Refunds And Charges" is ammended to include the following: No claim incurred or paid shall be deducted from the amount to be refunded. State Law and Administrative Code supercade any other provisions herein. We are primarily responsible for providing any refund to You to which You may be entitled under this Contract.

Arkaques

1. The following sentence is added at the top of the first page of this Contract:

"Perchase of this Contract is not required in order to perchase or obtain financing for

a motor vehicle."
The paragraph under the Customer Signature section on the first page of this Comiract is replaced with the following paragraph:
"Thes SERVICE CONTRACT IS HISLRED FOR ITS LIABILITY UNDER A SERVICE CONTRACT
"THES SERVICE CONTRACT IS HISLRED FOR ITS LIABILITY COMPANY, A
MEMBER COMPANY OF THE HATTOMITTEE RESERVANCE GROUP, F WE DO NOT SETTLE
YOUR CLAMKS, AS ADMINISTRATOR WITHIN SCOTY (SQ) DAYS OF OUR RECEIPT OF YOUR
PROOF OF LOSS, YOU MAY MAKE A CLAIM DIRECTLY AGAINST: NATIONAL CASUALTY
COMPANY, P.O. BOX 4110, SCOTTSDALE, AZ 85261-4110. THE TOLL-FREE TELEPHONE
RUMBER FOR NATIONAL CASUALTY COMPANY IS (800) 423-7675."

California
Performence to You under this Contract is guaranteed by a California approved insurance conspany.
You may file a claim with this insurance company if any promise made in the Contract has been

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CUSTOMER COPY

Item No. 9M4224

deried or has not been honored within 60 days from the date proof of loss was filed. The name and address of the insurance company is NATIONAL CASUALTY COMPANY, P.O. Box 4110, Scotlades, AZ 85261-4110 (800) 423-7675. If You are not satisfied with the insurance company's caponse, You may contact the California Department of Insurance at (800) 927-4357

The Contract Obliger is Wynn's Extended Care, Inc., P.O. Box 2470, Brea, CA 92822 (800) 971-6182. Our California Vehicle Service Contract Provider License number is 0032110.

The "Arbitration" section under "Other important Contract Provisions/Limitations" is amended to include: You may first file a complaint with the insurer and the California Department of insurance. If Your complaint is not settled, then Arbitration will apply.

Rickunds and Charges under the "Cascellation Of Tale Contract" section is amended to read:

RERINGS and Clargest under the "Cascellation Of Tals Contract" section is amended to read:
You will be entitled to a full retund of the Contract Price if You provide a written notice of cancellation to the Administration or Liensholder within the first sixty (60) days after the Contract purchase date or New Vehicles and thir (20) days or a lised Vehicle, and if You have not filled a claim under this Contract. If You provide a written notice of cancellation to the Administration or Liensholder faller (1) the provider of the Contract purchase date, or if We or the Liensholder cancels have contract at any time, You will be entitled to a provider retund of the Contract Price (less a 55.00 concellent for the Contract will be provided to the total time or Vehicle missage specified on the first page of talk in miss driven compared to the total time or Vehicle missage specified on the first page of the Contract under "Coverage Term." Your cancellation notice miss the accompanied by a copy of section-less disclosure statement or equivalent document verifying the current missage of the Vehicle fourthant of the Vehicle missage on the date Your purchased Your out all retunds will be paid to the Liensholder. If the Contract Price was financed, any and all retunds will be paid to the Liensholder. If the Contract Price was financed, any and all retunds will be paid to the Liensholder.

Connecticut Public Act, 87-393, Laws 1987, requires an automobile dealer to provide a warranty covering certain classes of used motor Vehicles as follows:

<u>Used Vehicles with a sale price of \$3,000 but less than \$5,000</u> Provides Coverage for 30 days or 1,500 miles, whichever occurs to

Listed Vehicles with a safe price of \$5,000 or more Provides Coverage for 80 days or 3,000 miles, whichever on

The Vehicle You have purchased may be covered by this law. If so, the following is added to this Contract: in addition to the dealer warranty required by this law. If so, the following is added to this Contract, which may provide You with additional protection during the dealer warranty period and provides protection after the dealer warranty has expired. You have been charged separately only for this Contract. The required dealer warranty has expired. You have been charged separately definitions, component coverage and exclusions stated in this Contract apply only to this Contract.

You may pursue entimation to settle disputes between You and the Administrator. A written complaint containing a description of the dispute; the purchase or lease price of the Vehicle, the cost of the repair of the Vehicle and a copy of Year Agreement may be mailed its: State of Connecticit, Insurance Department, P.O. Box 816, Hartford, CT 06142-0816, Attention: Consumer Affaire Division.

If Your Contract expires while Your Vehicle is being repaired due to an approved claim by the Administrator, and your Coverage Yerm is only for one year, the Contract will remain in effect until Your Vehicle is repaired by the repair facility that initiated the approved claim.

Under the Section entitled "Campalistics Of This Courses", subscales "Se Year" is amended to react You may cancel this Contract if the Vehicle is returned, sold, lost, stolen or destroyed, or at any time by contacting the Administrator or Lieuhelder.

- United officervise specified on the first page of the Contract, You paid for this Contract in cash.

  If You firanced the Contract Price, the terms of the firancing are contained in a separate page of the firancing are contained in a separate place "fired contract Does Not Cover":

  a. Item A.5 is amended to read:

  "5. Pre-casting damage or a Breakdown known to You that occurred before Year purchase of the Contract, either of which would have been obvious and apparent if that component was inspected at time of purchase."
- was properted at time of purchase."

  It item A.6 is amended to read.

  A. item A.6 is a manded by or involving modifications or additions to Your Vehicle made by or known to You, unless those modifications or additions were performed or recommended by the Vehicle literaturacturer.

  A. item I.6 is amended to read.

  B. Your Vehicle is modified by You or with Your knowledge from the Vehicle Manufacturer's regions specification.
- The section exhibited "Catacetation Of This Contract—Redunds And Charges" is replaced in in a ridging appellications.

  The section exhibited "Catacetation Of This Contract—Redunds And Charges" is replaced in in entitlerly with the following: "You will be entitled to a full redund of the Contract Price if You provide a switten motion of cancetation to the Administrator or Lientholder within the first thinty (20) days at written motion of cancetation to the Administrator or Lientholder after the first thinty (20) days after the Contract are provided in the Redunds and the Contract are the first thinty (20) days after the Contract are shown in the Redunds and Redunds and the Redunds and Redunds a

The section entitled "Cancellation Of This Contract—By Us" is reptaced with the billowing:

"Br\_Us"

"

L'awaii

The billowing paragraph is added to the section entitled "Cornestiation Of This Contract — By Us"
"If the Contract We will mail a written notice to You at Your last known address
contained in Our records at least five (5) days prior to cancellation. The notice will state the
effective date of cancellation and the reason for cancellation. We will not send You advance

notice if the reason for cancellation is nonpayment of the Contract Price, a maleried misrepresentation by You to Us, or a substantial breach of Your duties under this Contract relating to the Vehicle or its use " The following sentence is inserted after the first sentence under "Cancellation Of This Contract—Related And Charges": "In that case, We will provide You with a refund within 45 days after the Administrator or Userbook and Charges to the Weight of the Contract Price for each month that the retund remains unpaid."

kisho

1. The following sentence is added at the top of the first page of this Contract

"Purchase of this Contract is not required either to purchase or to obtain financing for
a motor vehicle."

a security variety.

The paragraph under the Customer Signature section on the first page of this Contract is

a stops vehicle."

The paragraph under the Customer Signature section on the first page of this Contract is replaced with the following paragraph:

The service Contract is SISIRED FOR ITS LUARLITY UNDER A SERVICE CONTRACT THIS SERVICE CONTRACT IS SISIRED FOR ITS LUARLITY UNDER A SERVICE CONTRACT REMIRERSHEAD TRISHANDER FOLLY SISIED BY RATIONAL CASUALTY COMPANY, AND ASSEMBLY SISIED STATE OF OUR CLASSIALTY COMPANY FOR SISIED STATE OF OUR CLASSIAL OF THE SERVICE SERVIN

Tibe Contract Obligor (We, Us or Our) on the first page of the Contract is the Administrator.

(Wynn a Extended Care, Inc.)
The section entitled "Cancellation Of This Contract

By You" is replaced with the following

The section entities "Cancellation ut Tata Contract: By Your is replaced with the Interview "RY You may cancel this Contract by contacting the or by contacting the Lienheider". The section entitled "Cancellation of This Contract — Refunds And Charges" is replaced in its antitry with the following:

"You will be entitled to a full refund of the Contract Price if You provide a written notice of cancellation to the Administrator or Lienheider within the first thirty (30) days after the Contract purchase date, and if You have not filed a claim under this Contract if You provide a written notice of cancellation to the Administrator or Lienheider after the first thirty (30) days after the Contract and the Contract of the Refundation of the Administrator or Lienheider cancels this Contract and a written notice of contract and if it is the second of the contract of the Contract of days the Contract days in store or the reflect of the Administrator of the Administrator of the Contract under Contract under Object of the Administrator of the Contract of the Interview of the Administrator of the Contract of the Interview of the Administrator of the Interview of the Administrator of the Contract under Contract under Coverage Term less a cancellation fee again to the lessor of \$50,00 or ten percent (10%) of the amount of the processing processing the Contract under Coverage Term Sections under the Contract under the Administrator or equivalent document verifying the current missage of the Vehicles "Linds" Exclusives substant for administration of the Contract under the Contract under the Interview of the Interview of the Contract under the Interview of the Interv

Excess Your proof of payment for this Constract shall be considered proof of payment to the Insurance Company that quarantees (sur obligations to You, providing such insurance was in affect at the time You purchased this Constract

The Section entitled "Arbitration" is amended to read: Arbitration will be held in the State of Indiana.

- We briess otherwise specified on the first page of this Contract, You paid for this Contract in cash. If You financed the Contract Price, the terms of the financing are contained in the installment Contract entered into between You and the Setting Dealer For lown Rendelma only. If You have problems or questions about this Contract You may contact the Commissioner of Insurance of the State of lown or the lown Securities Bureou al lowe 50319-0068

  The tollowing is added in the carting position and commissioner of the security of the contract You may carting the property of the contract You may carting the young the contract You may carting the contract You may carting the contract You may carting the young the contract You may carting the young tha
- (313) 251-4991. The Butters on Avera Schemes Durces, and Images United. The Butters of This Contract.—Refered to Not 5019-9066

  The biblowing is added to the section entitled "Cancellation of This Contract.—Refered And Charges". "A ten percent (10%) penalty shall be added each month to a return that is not paid to You within thinky (30) days. The Administrator is primarily responsible for providing the titude paragraph under "Out Obligations. Covered Breakdowns (Deductible Applies)" is replaced in its entirely by the oblowing. "Replacement parts can be of file kind and Administrator, except that (i) used parts may only be used with Your prior written authorization to do so, and (ii) rebuilt parts may only be used with Your prior written according to motional standards proceptized by the insularance of whiston (Commissioner of theserance of the State of lowe/from Securities Bureau)."

<u>Massina</u> The Constract Obligior (Wer Us or Our) on the first page of this Contract is the Administrator (Wynn a Extended Care, Inc.). The section entitled "Concellation Of This Contract—Refunds And Charges" is replaced in the entirate with the followater:

The section entitled "Conceilation Of This Contract—Refunds And Charges" is replaced in the striterly with the inflowing:

"You will be entitled to a full refund of the Contract Price if You provide a written notice of cancellation to the Administrator or Lienholder within the first fittinty (30) days after the Contract purchase cides. If You provide a written notice of cancellation to the Administrator or Lienholder within the first fittinty (30) days after start the Contract purchase date, or if Who of the Lienholder of the Contract at any time, You will be entitled to a provader refund of the Contract Price diess a SSO.00 cancellation neb based on the greater of the number of anomitte the Contract was in force or the railes driven compared to the total time of vidence maps specified on the first page of the contract under coverage Ferm. Your cancellation notice must be accompanied by a copy of an octumeter disclosure statement or equivalent document verifying the current mileage of the Verticals. The term of this Contract for cancellation purposes will be based on the day for purchased Your refunds will be paid to You by the Lienholder. If the Contract Price was not financed, any and all refunds will be paid to You by the Lienholder or Lienholder."

Marviand There shall be added to the box following language:	labeled "Coverage Terra" on the front pa	On of this Court
MASSICIALISM MOTICE TO CUSTOMER: PURCE REGISTER OR FINANCE A VEH MANUFACTURER	Expiration Mirage  HASE OF THIS CONTRACT IS NOT REGIONAL THE BENEFITS PROVIDED MAY DO S WARRANTES THAT COME AUTOMAT S WARRANTES THAT COME AUTOMAT	UIRED IN ORDER TO

Chapter 90, Section 7N1/4 of Massachusetts General Laws requires an automobile dealer to provide a warranty covering certain classes of used motor vehicles as follows:

Used vehicles with less than 40,000 miles at the time of sale are covered for 90 days or 3,750 miles, whichever comes first.

Used vehicles with 40,000 miles or more, but less than 80,000 miles, at the time of sale are covered for 50 days or 2,500 miles, whichever comes first.

Lised vehicles with 80,000 miles or more, but less than 125,000 miles, at the time of sale are covered for 30 days or 1,250 miles, whichever comes first.

The Vehicle You have purchased may be covered by this law. If so, the following is added to this Contract: In addition in the dealer warranty required by this law, You have elected to purchase this Contract, which may provide You with additional protection during the dealer warranty period and provides protection after the dealer warranty has expired. You have been charged superately for this Contract. The required dealer warranty is provided free of charge. Furthermore, the definitions, coverages and exclusions stated in this Contract apply only in this Contract and are not the terms of the required dealer warranty.

Paragraph 1 under "Your Obligations" is replaced with the following: "In order for this Construct to remain in lorce, You must:

Change the oil and oil filter in the Yeblicle at least every str (6) months or 5,000 miles,

whichever comes first;

Replace the lithing belt in the Vehicle at least every 90,000 miles; and

Keep and make available to the Administrator upon request verifiable signed receipt
that show that the above required maintenance and servicing was 5mely performed.\*

Under "Exclusions — What This Contract Does Not Cover":

8 Rem A. 1 is replaced with the following: "1. A Bresindown caused by lack of customary of

form caused by lack of customery or

proper maintenance."

b. Item A.5 is replaced with the following: "S. Fraud, material misrepresentation or material collection made by You in pursuing a claim under this Contract."

collection A.7 is replaced with the following: "17. Any cost or other benefit that the Vehicle Manufacturer will pay as a result of a public recall or factory service bulletin.

d. Item A.21 is detected.
e. Item B.5 is detected.
3. The section extitled "Arbitration" is detected.
4. As required by Section 325F. 682 of the Minnesoth Statutes, the Selling Dealer is providing to You the coverage listed below at no charge if the Vehicle has less than 75,000 miles at the One You purchased the Vehicle or if the purchase price of the Vehicle is 3,000 or more finciding the trade-in value of any vehicle traded in by You, but excluding tex, licituse fees, registration less, and finance charge of the Vehicle does not fall within may of the other exclusions steed under Subdivision 3 of Section 325F.662 of the Minnesoth Statutes. The term of such coverage is based upon the nationage of the Vehicles at the direc of purchase and is as follower.
Used vehicles with less than 36,000 miles are covered for 60 days or 2,500 miles, whichever comes first.

Used vehicles with 35,000 miles or more, but less than 75,000 miles, are covered for 30 days or 1,000 miles, whichever comes first.

The tollowing parts are covered by the Setting Dealer's limited warranty:

1. Engine: All humicated parts, intake manifolds, engine block, cylinder head, rotary engine housings, and ring gear;

Yearsmission: Automatic transmis

 Transmission: Autometic transmission case, internel parts, and the torque converter; or the
manual transmission case and the internet parts;
 Drive Auto: Auto housings and internet parts, and estatis, drive shafts and output shafts, and
universal joints; but excluding the secondary drive auto on vehicles, other than passenger varia,
mounted on a functional. universal joings; but excluding the secondary drive ade on vehicles, other than passenger varia, mounted on a truck chassis;

4. Brakes: Master cylinder, vacuum essist booster, wheel cylinders, hydraulic lines and fittings, and disc brakes calipers;

5. Steering Steering goar housing and all internat parts, power steering pump, valve body, and relation.

Water pump; and
 Externally-mounted mechanical fuel pump.

In addition, the following parts are covered if the Vehicle has less than 36,000 miles: Steering rack, radiator, alternator, generator, and starter.

The above coverage is excluded from this Contract during the applicable warranty period unless the Selling Deater is unable to meet its obligations. Your rights and obligations regarding this coverage are more fully explained in the used vehicle limited warranty document provided to You by the Selling Deater.

Bussings

The section entitled "Arbitration" is deleted.
Livess otherwise specified on the first page of this Contract, You paid for this Contract in cash. If You Binonced the Contract Price, the terms of the financing are contained in the installational Centract entered into botween You and the Setting Dealer.

The following language is added at the end of paragraph 2 under "Your Obligations": "If a Covered Part has a Covered Breakdown at my time outside of Claims Department regular business hours and then follow the norms claims procedure outlined above; or - Writt shall regular business hours and then follow the norms claims procedure outlined above; or - Authorice and pay for any language many language in the regular business hours and then follow the norms claims procedure outlined above; or - Authorice and pay for any language many language in the part of the pay of the part of the pay of the Courtment."

Mis-spug

1. The following language is added at the end of paragraph 2 under "Your Obligations":
"It is bellowing language is added at the end of paragraph 2 under "Your Obligations":
"It is Coverned Part has a Coverned Breakdown at any time outside of Claims Department regular business hours, You may take one of the following steps:

Whit unit regular business hours and then littlew the normal claims procedure outlined above; or "Authorize and pay for any teardown. It You massarably determine that You have a Coverned Breakdown and You choose in have Your fetched repaired, You are responsible for paying for the repair. You must then call the Adaptive before traping for the repair you must then call the Adaptive before the way a Coverned Breakdown. It the Antenidestator determines that there was a Coverned Breakdown. It is the well pay You in necondance with the terms and conditions of this Contract. We will pay You in necondance with the terms and conditions of this Contract. By Ust." "If the cancel this Contract, I we will not a written notice to You at Your last inown address contained in Our records at least them (15) days provide contained."

The following is added to the section entitled "Cancellation."

The following is noted by the exciton entitled "Cancellation."

The following is noted by the exciton entitled "Cancellation."

The following is noted by prestly per month will be added to any return that is not paid or credited within the contract of the country per month will be added to any return that is not paid or credited within

The following is accised to the section entered "Landbrombon un Lines Commiss", - retrieves who Line "A lan percent (10%) persisty per month will be actived to any returnd that is not paid or credited with (30) days after the Administrator or Lientbudder receives Your request for concellation."

Montana The section entitled "Arbitration" is deleted.

3039 The following language is added to the section entitled "Cancellation Of This Cost By Us":

by us : "Notwithstunding the foregoing, if this Contract has been in effect for at least seventy (70) days, wie will not be entitled to cancel it below the expiration of the term of this Contract or for one (1) year after the effective date of this Contract, whichever occurs that, except on any of the following grounds: (a) Failure by You to pay an amount when due;

(b) Consistion of You of a crime that results in an increase in the service required under this Contract, price of insured or material misrepresentation by You in obtaining this Contract, or in presenting a claim for service under this Contract;

(d) Discovery of:

(1) An act or omission by You; or
(2) A violation by You of any condition of this Contract, which occurred after the effective
date of this Contract and which substantially and materially increases the service
required under this Contract, or
A material change in the reduce or extent of the required service or repair that occurs
after the effective date of this Contract and that causes the required service or repair to
be substantially and materially increased beyond that contemplated at the time that this
Contract was issued or sold.

be substantially and materially increased beyond that contemplated at the time that this Contract was based or sold.

If We cancel this Contract, the will mail to You written notice of cancellation (stating the date of and reason for the cancellation) at least fifteen (15) days before the cancellation date.\* The paragraph under "Cancellation of This Contract — Retunds And Charges" is replaced in its entirely with the following: "You will be entitled to a full retund of the Contract Price in You provide a written notice of cancellation to the Administrator or Lienholder with Contract. If You provide a written notice of cancellation to the Administrator or Lienholder with Contract. If You provide a written notice of cancellation to the Administrator or Lienholder start the first thirty (30) days after the Contract purchase date, and it You have not field a claim under the Contract. If You provide a written notice of cancellation to the Administrator or Lienholder after the first thirty (30) days after the Contract purchase date, or if We or the Leinholder cancels this Contract at airy stre, You will be entitled to a provide deviated the Contract that the Contract of Lienholder. If the Contract Price was not insected, any and all refunds will be paid to the Lienholder. If the Contract Price was not insected, any and all refunds will be paid to the Lienholder. If the Contract Price was not insected, any and all refunds will be paid to the Lienholder. If the Contract Price was not i

This Countries is not monwaine.

Whynn's Extended Care, Inc. is the "Provider" obligated to the Holder as defined in NRS 690C 070 and this Contract is backed by a Service Contract Reimbursement insurance Policy Issued by National Casualty Company/Scottadate Insurance Company.

If the holder is a Nevada resident, arbitration will be held in Nevada. If the Contract holder is not a Nevada resident, arbitration will be held in Crange County, California.

Here Hamoshire
In the "Arbitration" section under "Other Important Contract Previsions/Limitations":
The first sentence is revised to read: "Any dispute arising out of or relating to this Contract shall be settled by arbitration; unless the parties agree otherwise."
The second sentence under the first butlet point of Governing Law and Venue is revised to rend:
"The arbitration shall take place in New Hampshire, unless the parties agree otherwise."

In the event You do not receive satisfaction under the Contract, You may contact the New Hampshire insurance Department at 21 South Fruit Street, Suite 14, Concord, NM 03301 or phone 1-800-552-50.

lent York

Unless otherwise specified on the first page of the Contract, You paid for this Contract in cash, if You firstned the Contract Price, the terms of the financing are contained in the installment Contract entered by between You and the Seiting Dealer.

The paragraph under the Customer Signature section on the first page of this Contract is replaced with the following paragraph:

This SERVIC CONTRACT IS INSIRED FOR ITS LIABILITY UNDER A SERVICE CONTRACT REMBURSSNENT INSURANCE POLICY ISSUED BY NATIONAL CASUALTY CONTRACT PROOF OF LOSS, YOU MAY MAKE A CLAIM DIRECTLY AGAINST: NATIONAL CASUALTY COMPANY, P.O. BOX 4110, SCOTTSDALE AZ SS261-4101. THE TOLL-FIGE TELEPHUME MIMBER FOR NATIONAL CASUALTY COMPANY IS (800) 423-7675.

The section certified "Casnostitation of This Contract—Refunds And Charges" is replaced in its entirety with the following:

"You will be resided to a full related of the Contract—Price if You provide a written notice of contraction in the Administrator or Lesholder within the first thiny (20) days after the Contract profices into the Administrator or Universities to the Administrator or Universities of the Contract profices into the Administrator or Universities the Contract of the Contract profices into the Administrator or Universities Contract of the University of the Contract Price was a SUID carefulation for the Contract of the Contract profices in the Contract of the Contract profices into the Administrator or University of the Contract of the Contract profices in the Contract of the Contract profices in the Contract of the Contract profices in the Contract of the C

North Carolins 1. There shall be added to the first page of this Combract in the signature box just above the

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There shall be added to the first page of this Contract in the algorithm box just above the signature than the televoring.

The PURICHASE OF THIS CONTRACT IS NOT REQUIRED EITHER TO PURICHASE OR TO CRITICAL PROPERTY With the following:

THE PURICHASE OF A MOTOR VERICLE.

The section entitled "Cencellation of This Contract—Returned And Changes" is replaced in the mineral with the facility with the following:

"You will be entitled to a but related of the Contract Price if You provide a willen unlike of cancellation to the Administrator or Liemboder within the fast the by (fit) charge alier the Contract purchase date, and if You have the contract purchase date, or till see of the lienboder alies the Contract if you provide register to the number of days the Contract weal in force or the mides diver compared to the provider of the number of days the Contract weal in force or the mides diver compared to the provider of the number of days the Contract weal in force or the mides diver compared to the basis of the contract mides greater of the number of days the Contract weal in force or the mides diver compared to the contract of the provider of

ilitions.
Under the "Canadistion of Purchase" section, M. "Refunds And Charges" is amended to read:
"You will be entitled to a full retund of the Contract Price if You provide a written notice of
cancellation to the Administrator or Lieutholder within the first thirty (30) days after the Contract
purchase date. If you provide a written notice of cancellation to the Administrator or Lieutholder

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after the first thirty (30) days after the Contract purchase date. You will be embted to a return of the Contract Price based upon ninety percent (90%) at the unearmed pro rate premium. It we or the Litenholder cancels this Contract at any time You will be emitted to a return of the Contract free based upon one nundered percent (100%) of the unearmed pro rate premium. Your cancellation notice must be accompanied by a copy of an odometer decisionare statement or equivalent document verifying the current mileage of the Vehicle. The term of this Contract for cancellation purposes will be based on the date You purchased from Vehicle and the Vehicle mileage on the date purchased. If the Contract Price was financed, any and all refunds will be paid to the Litenholder. If the Contract Price was not financed, any and all refunds will be paid to the Administration or Litenholder.

The section entitled "Arbitration" is deleted.

- The following disclosure statement is added to the first page of this Contract:
  "THIS SERVICE WARRANTY IS NOT ISSUED BY THE MANUFACTURER OR "TITIS SERVICE WARMANT I IS INVI ISSUED BY THE MANDET OF CHINAND WHOLESALE COMPANY MARKETING THIS PRODUCT. THIS WARRANTY WILL NOT BE HONORED BY SUCH MANUFACTURER OR WHOLESALE COMPANY." Contract Obligor means Phoenia American Warranty Company, Inc.
  "Business Use Coverage" is hereby deleted. There is no Business Use Coverage provided on Contracts purchased in Oklahoma.

Oneon

The following language is acided at the end of paragraph 2 under "Your Obligations:"
"If a Covered Part has a Covered Breakdown at any time outside of Claims Department regular business hours, You may late one of the following staps:

Wall until regular business hours and then follow the normal claims procedure outlined above; or Authorize and pay for any teardown or diagnostic time needed to determine whether Your Vehicle has a Covered Breakdown. If You resonably determine that You have a Covered Breakdown and You choose to have Your Vehicle repaired, You are responsible for paying for the repair. You must then call the Administrator during the next available regular business hours so that the Administrator may determine whether there was a Covered Breakdown, it the Administrator determines that there was a Covered Breakdown, then we will pay You in accordance with the ferms and conditions of this Contract."

South Carolina

BILLEWING
Unless otherwise specified on the first page of this Contract, You paid for this Contract in cash, if You financed the Contract Price, the terms of the financing are contained in a separate agreement entered into between You and the Lientholder.

Any unresolved complaints or questions about this Contract may be addressed to:

South Caroline Department of Insurance

F.D. Dax 100/15

Columbia SC 20070-1108

**B.** SC 20202-3105 (803) 737-6134

The section entitled "Cancellation Of This Contract — Retunds And Charges" is replaced.

The section entitled "Cancellation Of This Contract — Refunds And Charges" is replaced in its entirety with the following:

"You will be entitled to a full refund of the Contract Price if You provide a written notice of cancellation to the Administrator or Lienholder within the first thinly (30) days after the Contract purchase date, and if You have not filled at within the first thinly (30) days after the Contract purchase date, and if You have not filled at claim under this Contract. In that case, "We will provide You with a refund within forty-five (45) days after the Administrator or Lienholder receives Your written notice of cancellation, and if we let in do so within that time, We will pay You a penalty of ten percent (10%) of the Contract Price for each morth that the return emerite ungest. If You provide a written notice of cancellation to the Administrator of Lienholder after the first thinly (30) days after the Contract portners date, or if We or the Lienholder cancels this Contract at any time, You will be entitled to a provided refund of the Contract Price based on the greater of the number of days the Contract date refund of the Contract Price based on the greater of the number of days the Contract date in the contract in the contract the concellation purposes will be based on the date You purchased Your Contract and the Vehicle mileage on the date purchased. If the Contract Price was not linenced, any and all returned will be paid to You by the Administrator or Lienholder. The Intervent will be contract the contract of the Contract and the Vehicle mileage on the date purchased. If the Contract Price was not linenced, any and all returned will be paid to You by the Administrator or University Price was not linenced, any and all returned will be paid to You by the Administrator or University Price was not linenced, any and all returned will be paid to You by the administrator or University or University of the Contract o

Takes otherwise specified on the first page of this Contract, You paid for this Contract in cash. If You financed the Contract Price, the terms of the financing are contained in the Instaltance Contract entered into between You and the Setting Dealer.

The following persopant is added to the section entitled "Concellation of this Contract by Us": "If two cancel this Contract, the will make written a five in they led town indices contained in Our records at least six (6) days prior to cancellation. The notice will state the effective date of cancellation and the research or cancellation. We will not sent You schemes notice if the research cancellation is nonparpent of the Contract Price, a material ninepresentation by You belong to the Melded or its sent.

3. The following sentences are inserted after the first sentence under "Caccellation Of This Contract—Refunds And Charges": "In that case, We will provide You with a refund within forly the (4-5) days after the Administration or Lieuthodser receives Your written notice of cancellation, and if We fail to do so within that time, We will pay You a penalty of ten percent (10%) of the Contract Price for each mind that the refund remains unpaid. If the refund is not paid before the 4-bit day after the date You cancellate the Contract, You may apply for reimbursement directly to the insurer."

4. Any unresolved complaints concerning the or questions concerning the regulation of service contract providers may be addressed in the Texas Department of Licensing and Regulation at the following address and telephone numbers:

Texas Department of Licensing and Regulation P.O. Box 12157 P.U. Bux 12:13/ Austin, TX 78711 Telephone: (800) 803-8202/(512) 463-6599

Utah

1. This Contract shall be paid in full on Contract Purchase Date. You may pay the full amount
by check, or You may purchase the Contract via the loan agreement.

2. Coverage afforded under this Contract is not guaranteed by the Property and Casualty Guaranty
Association.

The paragraph under the customer signature time at the bottom of the listst page of this Contract is replaced with the following paragraph:
 "HIS SERVICE CONTRACT IS MISSIRED FOR ITS LIABILITY UNDER A SERVICE CONTRACT."

In the paragraphs in and the obscious agreement with the holdwisting paragraphs:

It replaced with the holdwisting paragraphs:

THIS SERVICE CONTRACT IS INSURED FOR ITS LIABRITY UNDER A SERVICE CONTRACT.

PERMISSISSEMENT INSURANCE POLICY ISSUED BY MATTORAL CASUALTY CONTRACY, A

MEMBER COMPANY OF THE MATTORATIDE WITHIN SERVICE GROUP. IF WE DO NOT SETTY

YOUR CLAMES, AS ADMENISTRATION WITHIN SERVICED BY WE BY MORE THE PROOF OF CORRECTED OF YOU I

PROOF OF LOSS, YOU MAY MAKE A DUM DIRECTLY AGAINST: NATIONAL CASUALTY

COMPANY, P.O. BOX 4110, SCOTTECHLE, AZ 85261-4110. THE TOLL-FREE TELPPIC LE

Under the section "Your Obligations" he last sentence of the last paragraphs." Chains must
be submitted writhin 180 days from Wyon's authorization date to qualify for

resimburesement is deleted in its entirely.

If a Covered Part has a covered Breakdown at any time outside of Claims Department repulable

business hours, you may take one of the following steps:

Will until registr business hours and then follow the normal claims procedure outlined shore; or

Authorize and pay for any bardown or diagnostic time needed to determine that You lave a covered

Breakdown and You choose to have Your Vehicles repeired, You are responsible for paying

for the repair. You must then call the Administrator during regular business hours so that

the Administrator determines that there was a covered Breakdown, if the

Administrator determines that there was a covered Breakdown, if the

Administrator determines that there was a covered Breakdown, if the

Administrator determines that there was a covered Breakdown, if the Administrator determines that there was a covered Breakdown, if the

Administrator determines that there was a covered Breakdown, if the You was a covered Breakdown, if the Administrator determines that there was a covered Breakdown, if the You was a covered Breakdown, if the Administrator determines that there was a covered Breakdown, if the You was a covered Breakdown, if the Administrator determines that there was a cover

Vermont in the "Internation" section under "Other Important Contract Provisions/Limitations": The first sentence is revised to read: "Any dispute arising out of or relating to this Contract shall be sattled by arbitration, unless the parties agree otherwise." The second sentence under the first builet point "Governing Law and Verma" is revised to run-"
"The arbitration shall be place in Vermont, unless the parties agree otherwise."

er efficition of "We," "Us" and "Our" under "Definitions" is replaced with the inflowing: "Us" and "Our" refers to Wynn's Edended Care, Inc."

1. THIS WARRANTY IS SUBJECT TO LIMITED RESULATION BY THE DFFICE OF THE COMMISSIONER OF INSURANCE.

THIS WARRANTY IS SUBJECT TO LIMITED REGULATION BY THE UPFICE OF INT. COMMISSIONER OF INSURANCE.

The following sentences are added to the first bullet point in item 2 under "Year Obligations" and to item A.27 under "Exclusions — What This Contract Boses Not Cover": "Nowwer, the Saltre by Your to obtain an authorization number from the Administrator prior to beginning a repair will not knellidate or reduce a claim unlines whe are predicted by Your fabre to obtain an authorization number. In other words, the will not derry a claim solely because You or Your repair buildly tabled to obtain an authorization number before beginning a repair. Under the section entitled "Your Obligations", the last sentence of the last periograph "CLAIMS BUST BE SUBSINITED WITH 180 DAYS FROM AUTHORIZATION TO QUALIFY FOR REMINISCEMENT" is deterted in its entirety.

MINIST BE SUBMITTED WITH 180 DAYS FROM AUTHORIZATION ID QUALITY FOR REDIRECTION WITH 180 DAYS FROM AUTHORIZATION ID QUALITY FOR REDIRECTION WITH 180 DAYS FROM AUTHORIZATION ID QUALITY FOR REDIRECTION OF THE SUBMITTED WITH 180 DAYS AND AUTHORIZATION OF THE SUBMITTED WITH 180 DAYS AN

- to see peace, rou and we make agree that the matter be arbitrated.

  Staming

  The paragraph under the Customer Signature section on the first page is amended to read:
  "This SERVICE CONTRACT IS INSURED FOR ITS LIABILITY UNDER A SERVICE CONTRACT
  REMBUSSCHENT INSURANCE POLICY ISSUED BY MATTONAL CASUALTY COMPANY, A
  MEMBER COMPANY OF THE Nationarium insurance group. IF WE DO NOT SETTLE YOUR
  MEMBER COMPANY OF THE Nationarium insurance group. IF WE DO NOT SETTLE YOUR
  CLAMICS, AS ADMINISTRATOR WITHIN SOLY DAYS OF OUR RECEIPT OF YOUR PROOF OF
  LOSS, YOU MAY MAKE A CLAM DIFECTLY AGAINST: NATIONAL CASUALTY COMPANY, P. U.
  BOX 4110, SCOTTSDALE, AZ 85281-4110 (800) 423-7875.
  Unless otherwise specified on the first page of this Contract, You paid for this Contract in
  cash. If You financed the Contract Price, the terms of the financing are contained in a
  separate agreement entered into between You and the Lienbedder.

  By Lia": "If We cancel this Contract, the will mail a written notice to You at Your tast
  known acciness contained in Our records at least ten (10) days prior to cancellation. We will
  not send You advance notice if the reason for cancellation is nonpayment of the Contract
  Price, a material misrepresentation by You to Us, or a substantial breach of duties by You
  relating to the Vehicle or its use."

  The section under "Cancellation Of This Contract—By The Lienbedder" is amended to read:
  "You understand and exhauseledge that the Lienbedder (I any) has the right to cancel link
  Contract If the Vehicle or the Separated on destroyed."

  Under the section "Cancellation Of This Contract—By The Lienbedder" is amended to read:
  "You understand and exhauseledge only to the Lienbedder or lace."

  If the Contract Price has been financed, any returnd with be made payable jointly to the
  last sentence is amended to read:

  "If the Contract Price has been financed, any returnd with be made payable jointly to the
  Lienbedder and You accept, if Your Vehicle has been repossessed or is a total loss, the
  returnd may be made payable solely to t

WHAT TO DO IF YOU HAVE A BREAKDOWN 1. Take immediate action to prevent further damage to Your Vehicle.

2. Take Your Vehicle, or if unable to drive, tow it to the nearest licensed repair facility.

3. Before beginning any repair work on Your Vehicle, call Wynn's Extended Care, Inc. at 1-800-901-6182.

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